



2023Jan03

Carrier Additional Terms and Conditions

Carrier Additional Terms and Conditions

This is in addition to CMR Terms by statute for international traffic and to RHA 2009 Terms by contract for UK domestic traffic.

Our motto: “**Bad news is only bad news if we don’t know about it**” Communication is KEY.

1) These terms are valid from the time you receive Efret Confirmation Order sent by e-mail. Unless otherwise notified in writing within 30 minutes, we will assume you received and accepted this job.

2) Confirmation Order is the contractual agreement on a specific transport. We have agreed on details such as loading and delivery dates & times, trailer type and condition, special instructions and price. Carrier must demonstrate valid CMR Insurance for the actual truck and trailer used on the day.

3) Agreed transport price is paid 60 days net weekly from delivery date by bank transfer only. Our system being completely automated, it is important that any changes to bank details (IBAN, BIC codes) are notified in writing under separate cover from freight invoice and signed by a Director.

Every week, we will email you an xlsx file containing details of all the movements undertaken the previous month from 00:00 Sunday to 24:00 Saturday. This will be checked by you and eventual errors promptly sent back to us.

4) Late loading or delivery can happen but not telling any known delay is not acceptable. Carrier is responsible for informing Efret about any delay in transit as soon as possible. Efret Freight Managers are available 24/7, <https://www.europeantransportation.com/team>

5) Waiting time/demurrage. Waiting time at loading/delivery site will be paid by Efret only if the truck arrived on time per Confirmation Order.

Demurrage count will start only after the first 3 hours of waiting from the agreed booking time. 24€ per hour will be paid up to 10hrs. After this the 240€ daily immobilisation will be chargeable up until 24hours. When the 24 hours of immobilisation has past, the charges will start re-counting at the rate of 24€ per hour up until 10 hours);

Carrier is not entitled to claim immobilisation cost for Sundays and any National Bank Holidays;

Unless proven in writing by the carrier that situation was outside carrier control, Efret is entitled to charge the carrier an amount up to 300€ if the carrier cancels the truck with less than 12hrs notice from agreed collection time unless proven in writing by the carrier that situation was outside carriers control.

Efret is entitled to reduce the agreed freight rate of 10% if the carrier arrives late to the loading or delivery site over 3 hrs past the agreed booking time and is unable to prove in writing that the situation was outside carriers control.



2023Jan03

Carrier Additional Terms and Conditions

6) Load cancellation charges. In case of load cancellation, Efret will compensate the carrier based on the following grid:

Applications Terms		
	Single driver	Team driver
< 12hours before picking time	€ 220.00	€ 400.00
> 12 hours before scheduled pick up time	No charge	No charge
Max cap.	Agreed lane base rate	Agreed lane base rate

** Applies only if transit requires double man vehicle

When loading to the UK, carrier is prohibited to undertake driving breaks within 200km radius from the ferry port. Efret is entitled to charge carrier amount of 300€ if carrier is caught not following the rule.

7) Rerouting. If the truck must be rerouted after loading for any reason, Efret and Carrier need to agree on the delivery date and time, and on the price. Efret is trying to avoid any rerouting, but if it must happen, we will do our best to undertake the necessary changes professionally for both parties.