



*Efret Limited  
Smartbase, Suite 111,  
Target Road,  
Aviation Park West,  
Christchurch,  
BH23 6EA,  
England*

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## *EFRET LTD QHSE POLICY*

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**Review date: 22/11/2022**

**Efret Ltd** aims to ensure that our services meet the needs of our customers at all times in accordance with customer, statutory and regulatory requirements, as well as our policies and procedures.

**Efret Ltd** is committed to managing Quality, Health, Safety and Environmental (**QHSE**) matters as an integral part of our business. In particular, it is our **policy** to assure the **QHSE** integrity of our processes and facilities at all times and at all places.

The scope of our **QHSE** covers all activities stated within our pertaining Documents and we are committed to:

1. Develop and improve our Quality, Health, Safety & Environmental System
2. Continually improve the **QHSE** effectiveness
3. The enhancement of:
  - Quality, specification, and integrity
  - Customer satisfaction
  - Supplier performance
  - Risk minimisation
  - Work ethics and best practices
  - Environmental Excellence

**Efret Ltd** has a continuing commitment to:

- a. Reviewing the internal and external issues affecting our **QHSE** system and the needs and expectations of interested parties
- b. Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- c. Communicating throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- d. Establishing this **QHSE policy** and our ongoing Quality Objectives
- e. Ensuring that Management Reviews not only set but review and challenge the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- f. Ensuring the availability of resources

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## **Implementation**

**Efret Ltd** shall endeavour to comply with all relevant statutory and regulatory requirements, and constantly monitors our quality performance against objectives and implementing improvements when appropriate. **Efret Ltd** communicates this **policy** throughout its organization, trains its employees in the appropriate use of its **QHSE** management systems and engages them in the regular setting, measuring and revision of objectives. **Efret Ltd** undertakes to keep this **policy** updated, to implement and maintain its management system, and continuously improve its Quality, Health, Safety and Environment performance.

## **Certificates**

**Efret Ltd** is third party accredited to **ISO 9001/2015** for Quality Management by **CQS (Certified Quality Systems) Ltd** ensuring a visible and auditable Management System that will provide transparency of our processes to the end customer for each and every service that we provide and give assurance.

This policy statement is available for everyone on our website

<b>Policy Editor</b>	<b>Primary Contact</b>	<b>Initial Effective Date</b>	<b>Annual Review Date</b>	<b>Approval Date</b>
A Jestin	C Duval	January 1 <sup>st</sup> , 2018	22 <sup>nd</sup> November, 2022	22 <sup>nd</sup> November, 2022
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